Scotiabank Secure Communication

Scotiabank

Re: (Secure) OPCS20251210-4036

This message will expire after March 25, 2026 6:39:16 PM, EDT

Brendan Rose <thesulfurgod@protonmail.com>
escalatedconcerns@scotiabank.com

December 25, 2025 5:43:50 PM, EST

Amelia,

My apologies, I'm afraid I was a bit too hasty in accepting those documents.

I requested all my records, from the opening of my account to it's closure, this merely covered the period from 2023 March to the closure in 2024.

My HRTO case goes back to at least 2010, I require all the records, not just this.

I appreciate what you have offered so far, organzing the documents into individual files covering every year or so is preferable to one big document,
but please provide them all.

And as I requested, please inform me why the account was closed,
and if you would, provide the internal notes and memo's verifing this.

I am sorry for any trouble this request may have caused you,
But I must insist, the information you provided is insufficient to address the scope of an HTRO reprisal case going back at least 16 years.

Thank you,

-Brendan Rose

> From:escalatedconcerns@scotiabank.com Thu, Dec 11 2025 14:06:32 EST
> To:thesulfurgod@protonmail.com
> Dear Brendan Rose,
>
> We are in receipt of your email dated December 10, 2025, sent to our office that included attachments concerning a request for statements.

Included with our email, please find all requested statements for your Preferred Package account 82172 0551686. This account was opened on March 11, 2023, and closed on April 26, 2024. We understand that you are seeking transaction records which can be found on the said statements.

Please confirm by reply email to this email (i) if your request is complete and/or kindly clarify what additional information is required and we will assist you in this process, and (ii) please further clarify if you are raising a complaint with Scotiabank, as it is unclear, and if so, our office will create a complaint file and respond to you accordingly.

In anticipation of your response.

Important: Secure emails will only be held for viewing in the Secure Email System for 90 days before automatic deletion. To prevent losing any information you wish to keep longer than the 90 day period, please save the information received on your personal computer.

Sincerely

Amelia D.

Manager

Directrice

Scotiabank | Escalated Customer Concerns Office

Banque Scotia | Bureau de traitement des plaintes transférées

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